

Luke Hedrick

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Objective

To obtain a position utilizing my cultivated skill set in the technology sphere and further develop my knowledge and abilities.

Work Experience

Oct 2020 - Present

IT Manager

DGP Intelsius United States Branch

I was hired to DGP Intelsius as a systems analyst in 2020 when the company was very small to assist developing the Ecommerce system in place, as well as facilitate their transition to a larger warehouse. This was directly during the pandemic where the company had grown a large need for technical knowledge. DGP Intelsius US has since grown to three times the size in personnel since my hiring, and I have stayed with the company managing their IT department through its growth. This consisted of many different projects and roles, however most commonly; monitoring and maintaining physical and virtual servers, communicating and working effectively with other third party IT groups throughout the global company of Intelsius, and developing custom applications and scripts for automation in DGP Intelsius US.

May 2019 - Oct 2020

Indiana Office of Technology Intern

Indiana Office of Technology (Government Center)

In the summer of 2019 I took an internship at the Indiana Office of Technology in the government center. Hired originally for technical writing and KB management, I transitioned into developing the Microsoft Power platform at IOT. After the internship ended, I accepted a part time position during my senior year to continue working at IOT developing applications and teaching the Microsoft Power Platform to other employees in the government center.

Certifications Oct. 2025 **Microsoft Power Platform Fundamentals**

In October of 2025 I got certified through Microsoft on the Microsoft Power Platform Fundamentals. Giving me an understanding of the entire power platform from Power Pages to Power BI.

Education Aug 2017 – May 2021 **IU School of Informatics**

Indiana University-Purdue University Indianapolis

I graduated in May of 2021 from IUPUI with a degree in Informatics and Computing, along with a certificate of Applied Computer Science from the Purdue School of Computer Information and Technology.

Aug 2017 – Present **Leading Informatics for Tomorrow**

The LiFT Scholars Program is a multi-institutional program that seeks to increase the quality and quantity of information technology professionals by offering scholarships to academically talented, high school graduates. Through LiFT I attended multiple industry talks, shadows, and events in the technology sphere further building my industry knowledge.

Skills & Accomplishments **Coding Abilities**

I am quite strong in many different coding languages, and capable of learning new languages quickly.
- PHP - MySQL - Javascript - Java - CSS - C# - C++ - Python - R - OfficeScript

Web Development

With my education and work at Intelsius I have installed, upgraded, and managed multiple international webstores. I actively use and am very familiar with web content management software.

Report Building

Leveraging my expertise in computer science and data handling, I've built powerful reports using tools like Power BI, R, MATLAB, Excel, and Crystal Reports. My most advanced project was an inventory tracking report that integrated Sage 50 data with website information via a custom built API. This system provided real-time insights into product commitments, purchase needs, and customer forecasting. It streamlined inventory management across all of our platforms.

Application Development

While working at IOT I developed multiple different workflows with Power Automate and developed Power Apps for front end UI. I have since carried this over to Intelsius utilizing this skill set to develop a custom application through the Microsoft Power Platform by automating many daily tasks for multiple departments throughout the company.

Warehouse Scheduling App: tracks, audits, and sends real-time order notifications, supported by a client interface for the warehouse floor and a robust, readable dataset. Departments operate through designated stations where orders are routed to Inventory, Stock, or Production based on fulfillment needs. Once fulfilled, orders automatically move to the Shipping queue, which features a visual display of staging lanes and assigned skids. All activity is stored in a database, enabling detailed traceability and predictive insights across operations.

Rental Asset Tracking App: monitors assets throughout the rental lifecycle, issuing overdue alerts and managing refurbishment via its interface. Each warehouse station uses barcode scanners to track products and their sub-parts at key stages: dispatch, return, and refurbishment. The system ensured detailed traceability by logging every scan and generating documentation in a shared drive for quality assurance. This streamlined asset oversight across departments and improved operational transparency.

Workload Automation: I had a customer that would send in a large Excel document of order requests daily. I was able to save the company hours daily by automating the process fully. I integrated the document with the MS Power Automate and FedEx ship manager. Using Power Automate I automatically detect when the email containing the data is received. I then run multiple office scripts to manipulate the data into multiple report formats that get sent over email to different departments. Finally the data is curated to fit the FedEx ship manager software, and saved.

For images and examples of these projects, please view my website at lukehedrick.com

References are available upon request.